

CUSTOMER INFORMATION UPDATE FORM

DATE ----- RSA PIN: -----

PERSONAL DETAILS: SURNAME -----

FIRST NAME: ----- OTHERNAME-----

SEX: M/F ☐ MARITAL STATUS: M/D/W/S ☐

(Passport)

UPDATE REQUEST (Kindly mark(X) in the field relevant to your request)

A. ☐ Change of Name(Kindly attach relevant documents to support change)

Previous Names: -----

Surname

First Name

Other name

Current Name: -----

Surname

First Name

Other name

B. ☐ Change of Employer

Previous Employer: -----

Previous Employer Address: -----

Current Employer: -----

Current Employer Address: -----

C. ☐ Change of E-mail Address

E-mail address: -----

D. ☐ Change of Mobile Number

Mobile No: -----

Alternative: -----

E. ☐ Change of Correspondence/ Permanent Address

Previous Correspondence/Permanent Address-----

Current Correspondence/Permanent Address -----

F. ☐ Title:

G. ☐ ID Number/Service No.....

H. ☐ Rank:

I. ☐ Change of Next-of-Kin (NOK)

Previous NOK

Full name:

Current NOK 1

Full Name:

Relationship:

Telephone:

Email:

(Passport)

Current NOK 2

Full Name:

Relationship:

Telephone:

E-mail:.....

(Passport)

Do you wish to receive your quarterly statements via email Yes ☐ No ☐

Signature: Date:

Received by:

Name: Signature/Date:Location:

FOR OFFICIAL USE

Comment.....

Head, Customer Service.....

Note: Any request for change of name due to marriage should be accompanied with, sworn affidavit/marriage certificate, newspapers Publication and means of identification (any of voters card, national id card etc.).Sworn affidavit specifying both old name and new name and means of identifications should be attached to other change of name request. Passport of the next of kin should be recent passport with white background.